

# Diakoniewerk

Diakonissen-Krankenhaus  
Linz

Housekeeping

Pematex Handels GmbH  
For attn. Mr Hehenberger  
Finkengang 53  
A-4040 Linz/Puchenau

A-4020 Linz  
Wissenwolff Str. 15  
Phone: + 43 732/7675 - 250  
Fax: + 43 732/782079

Linz, March 7<sup>th</sup> 2003

Regarding: WearMax Professional Ceramic Finish

In August 2002 we decided to have WearMax Ceramic Finish applied on several areas of the Linoleum Floors, within our facilities.

Reasons for that were the problems we have been facing in the past:

Stains on regular Coatings caused by disinfectants

Scratches, Wear patterns and poor optical appearance of our Floors

Poor cleaning properties caused by scratches and Wear patterns (various Cleaners were required)

Frequent polishing was required to keep the Floors in somewhat acceptable shape.

We have been looking for a durable, long lasting protection of our Floors for a long time already, that would not require frequent stripping, recoating and interfere with our daily business, by shutting down certain areas to have them recoated.

For a test we had 3 Patient Rooms and a highly frequented hall way coated with WearMax.

After eight months of experience with WearMax we are willing to testify, that we cannot observe any kind of damage to the floor within the test area. Stains caused by disinfectants are history. Our cleaning personal responds absolutely positive about the easy cleaning and maintaining of the entire WearMax area. As a matter of fact the substrate was in such awful shape that we considered it's complete replacement, what is not necessary anymore, because we have achieved an excellent optical appearance of our old Floors with obviously excellent durability.

We are more than satisfied with test results and looking forward to have all of our Linoleum Floors (app. 32000 sq.ft.) treated with WearMax Professional Ceramic Finish.

Sincerely

Doris Kollar  
Manager of Housekeeping

Berthold Tauber  
Hygiene Manager